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Sgt. (Ret)' James A. Olivieri, CD Enforcement Solutions Advisor, East Coast Operations 514 953-9898 ext 5283 | 1 866 483-2462 2429 Military Rd. suite 3, Buffalo, NY 14304 gtechna.com

## Dear James,

On behalf of the Pittsburgh Parking Authority, we would like to thank you for the opportunity to express our appreciation for the success we have realized over the past decade since the installation of Gtechna USA Corp. Parking Enforcement and Digital Parking Permit Program.

In the past year, the Authority has updated their RPP (Residential Parking Permit) program with gtechna's latest RPP system. Gtechna Team worked closely with the stakeholders from the Authority to understand the in depth work flow requirements needed for a successful migration.

Your highly qualified technical team pulled off a migration that met and exceeded the Parking Authorities complex needs and expectations which allowed our Residence and their visitors an efficient way of registering through a web based portal that improved our compliancy and enforcement processes.

Because of this successful integration and cohesion between the Gtechna Parking enforcement architecture and the Residential Parking permit program, we are now positioned for the future of virtual permit applications.

The above success, coupled with our professional team, allowed the Pittsburgh Parking Authority to be recognized as leaders in the parking industry.

ACCREDITED PARKING ORGANIZATION WITH DISTINATION

Philip True Savino

Chief Technology Officer

Public Parking Authority of Pittsburgh