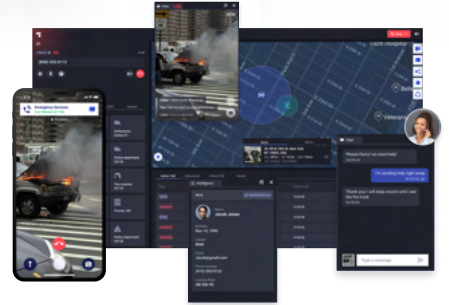


APEX

CLOUD-NATIVE MISSION-CRITICAL CALL MANAGEMENT



WHAT IS APEX?

APEX is the leading cloud-native mission-critical call management platform with the following key differentiators:

Full Call Management

Cloud Native Platform

Zero-Trust-Architecture Security

Live Video (Patented)

Silent Instant Messaging

Accurate, dynamic caller location

FULL CALL MANAGEMENT

APEX supports full call management functionality including:

i3/ ESInet support

ANI/ ALI auto-detect

Call Barge

Cross-jurisdiction

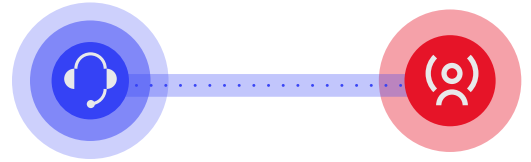
Whisper mode

Multiple call queues

Abandoned call view

Call park

Station status



CLOUD NATIVE PLATFORM

Don't let hurricanes, floods, fires, earthquakes, power outages, terrorist attacks, and other catastrophes stop your mission-critical operations. APEX is a cloud-native platform to enable your life-saving operations to continue running when the unthinkable happens.



ZERO-TRUST ARCHITECTURE SECURITY

As a cloud-native platform, APEX supports industry-leading Zero-Trust-Architecture (ZTA) security to ensure your systems and data are off-limits to hackers on the internet.

LIVE VIDEO (Patented)

Carbyne APEX can provide you live video from the scene of the emergency using ubiquitous mobile devices simply clicking a link on the caller's phone, without requiring an app download. Take guesswork out of your operation.

SILENT INSTANT MESSAGING

When your caller is in an unsafe environment when speaking aloud is not an option, APEX Silent Instant Messaging can help you maintain real-time communication when it matters most.

ACCURATE, DYNAMIC, CALLER LOCATION

Know the exact location of your caller using Carbyne location included in APEX, even when ANI/ ALI fails, and AML/ ELS fails.



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