Universe

Instantly Modernize your Emergency Operations



What is Universe?

Universe is a cloud-native solution that provides live caller video (patented), pinpoint caller location, silent instant messaging, and more, coexisting with your existing emergency call handling systems.





Same Day Installation

Modernize your emergency communications within 24 hours of your purchase commitment, without replacing your existing call-handling system.



Cloud Native Platform

Don't let hurricanes, floods, fires, earthquakes, power outages, terrorist attacks, and other catastrophes stop your mission-critical operations.





Perimeterless Security Architecture

As a cloud-native platform, Universe supports industry-leading Perimeterless Security Architecture to ensure your systems and data are off-limits to hackers on the internet.



Accurate, Dynamic, Caller Location

Know the exact location of your caller using Carbyne location included in Universe, even when ANI/ ALI fails, and AML/ ELS fails.



Silent Instant Messaging

When your caller is in an unsafe environment when speaking aloud is not an option, Universe Silent Instant Messaging can help you maintain real-time communication when it matters most.



Live Video (Patented)

Get eyes on the scene of the emergency when the caller clicks a link on their phone. Take guesswork out of your operation.



"Our officers were notified of a missing child, and they immediately put Carbyne into use. The real-time location is a paramount piece of Carbyne. So with us having that extra piece in place - Carbyne - we were able to close the gap."

George T. Maier Sheriff, Stark County, Ohio



With Carbyne, Every Person Counts

USA ISRAEL

MEXICO

For more information or to schedule a demo, visit carbyne.com