





Manage Multiple Pools

Web Based

**Attended or Unattended** 

**Convenient Customer Portal** 

### **Benefits of FASTER Web Motor Pool**

# **Optimize Fleet Usage**

- Motor Pool vehicles
- Loaner vehicles
- · Redundant or under-utilized equipment



#### **Cost Savings Benefits**

- Promote car sharing by allowing departments to share the same assets
- Reduce maintenance and repair costs as fleet size decreases
- Reduce overhead by offering remote or selfservice dispatch via an unattended key box
- Cross-organizational cost sharing capability
- Single software solution for managing various fleet uses

#### Centralized Management of Vehicles

- Fully configurable multi-site management for both assets and users
- Interactive calendar of all asset dispatches and reservations
- 24x7 online reservation access from any browser-based device
- Detailed reporting capabilities

### **Reporting & Business Intelligence**

- Standard reports based on fleet and business best practices
- Powerful, comprehensive searching of reservations including pending, dispatched, completed and canceled or no shows
- Quick exporting of search results data
- Native web deployment of reports
- Ability to create custom reports using SQL Reporting Services or Crystal Reports

*FASTER* MotorPool is a web-based reservation and administration application that is designed for both attended and unattended motor pools. It provides simple and sensible workflow processes that are user friendly for both the customer and end user. Its flexible rate structures and consolidated billing also provide the ability to manage pools and loaners separately where desired.

# **System-Wide Features**

- No client install—since this is a true webbased application, all your client needs is a browser like Internet Explorer or Firefox
- You can host this in the cloud or inside your firewall on your servers—you choose what is best for you
- Easy-to-use interface with intuitive navigation
- Web-based architecture offers access from various locations and devices
- Provides user-definable configuration for flexibility
- Flexible security model that supports managing both users and customers based on roles

### Manage Your Pools and Reservations

 Manage an unlimited number of pool locations

- Manage rental types and pricing
- Supports short-term and long-term reservations
- Easily enter batch reservations that have already been dispatched and returned
- Quick Dispatch feature allows for fast
  processing of walk-up customers
- System managed availability based on definable settings allowing you to easily remove assets from available pool for maintenance and/or to auto-cancel for "no shows" immediately placing them back in the available pool
- Customizable priority auto-assignment of assets based on selected criteria including asset utilization, age or mileage (available for individual rate/class or system-wide)
- Automatic email notification system with customizable email templates can send email to the customer (and supervisor, if needed) about the reservation with the ability to copy the asset owner
- Standalone unattended reservation and dispatch integration with 24/7 access

### **Billing Options & Features**

- Reservation charges are billed to one or more departments and their associated account
- Flexibility to charge for add-ons and cancellations and modification charges including a system configurable grace period
- Ability to open closed reservations (with appropriate permissions) for instance to correct, adjust, add billing charges, etc.
- Allows for making manual billing adjustments, if necessary

# **Motor Pool Key Box**

FASTER has built an integration for an industry leading key box from KeyPer Systems Inc. The combination of this integration and key box/s will enable your fleet customers to make reservations through FASTER's MotorPool reservations system and use the key box to have a 24/7 attendantless dispatch and return.

The keys in the key box are secured so only the key representing the asset reserved can be taken. You can also have your drivers input mileage when returning the key if you are billing by the mile or if you desire odometer reading to be entered for PM purposes. This key box is a special version of KeyPer Systems' Monarch MK-5 that has unique software and drivers that require that the key box and integration be purchased through *FASTER*. If you have already purchased the Monarch MK 5 key box it may be possible to modify that key box, but there will be an added cost of approximately \$3,000 for software deployment and testing.





Above are two of several key box options available to select from.

#### **Features for Your Customers**

- Customer-facing web portal provides pool customers with 24/7 quick and easy access for requesting, modifying and cancelling reservations
- Wizard style reservation creator walks customers through reserving an asset offering only those assets and locations available to that specific customer
- VIP users can be granted the option to choose a specific asset
- Customer can cancel outstanding, nondispatched reservations
- Automatic notification system sends an email to the customer (and their supervisor, if required)



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